

2017 Patient Safety Summit

Unified in Safety: It's Up to Us

This educational activity is jointly provided by AXIS Medical Education and Indiana Hospital Association.

Tuesday, June 6

502 East Event Centre

502 East Carmel Drive | Carmel, IN 46032 | 317-843-1234

The Indiana Patient Safety Center (IPSC) was founded by the Indiana Hospital Association with the ambitious goal of making Indiana the safest place in the world to receive care. For the past decade, IPSC has led Indiana's hospitals to collaborate on quality and patient safety, encouraged the implementation of evidence-based practices and forged the nation's most comprehensive network of patient safety coalitions. The Summit brings together patient safety and quality leaders to learn effective strategies and share best practices that will improve patient safety statewide.

Audience: CEOs, CMOs, CNOs, patient safety officers, risk managers, quality leaders, nursing caregivers and managers, case managers, care transition managers, infection preventionists, pharmacists and others responsible for patient safety and leading change for improvement

Featured Speakers

Tim Hague Sr., RN

Registered Nurse, Parkinson's Patient & Patient Advocate, Winner of The Amazing Race Canada

Tim persevered to overcome the odds when he went from a diagnosis of Parkinson's disease to, just three years later, becoming the inaugural winner of The Amazing Race Canada.

As an RN, Tim is active in the promotion of healthy, balanced lifestyles and deeply involved in the promotion of Parkinson's issues and building awareness around Young Onset Parkinson's Disease, working with groups such as the Parkinson Society and the Reh-Fit Centre.

Ann Scott Blouin, RN, Ph.D., FACHE

Registered Nurse, Executive Vice President of Customer Relations at The Joint Commission

In her current role at The Joint Commission, Ann focuses on building external customer and stakeholder relationships, primarily in the hospital and health system market. She gathers customer ideas and feedback, assisting in guiding business development and customer retention strategies.

Dr. Blouin currently serves as vice chair of the National Patient Safety Foundation Board of Directors, America's Essential Hospitals Institute Board and as an editorial advisor for the Journal of Nursing Administration.



Barbara DeBaun, RN, MSN, CIC

Registered Nurse, Improvement Advisor for Cynosure Health

Barbara recently supported activities associated with the AHA's HRET CMS' Partnership for Patients HEN contract and currently supports the HIIN project. In addition, she has conducted performance improvement training, infection prevention program support and medication administration in a variety of settings. She is adjunct faculty for the MSN Nursing Program at Dominican University and a certified TeamSTEPPS Master Trainer.

Pat Teske, RN, MHA

Registered Nurse, Implementation Advisor for Cynosure Health

Pat is currently leading the readmission reduction efforts for HRET in the *Partnership for Patients* as the HEN's topic leader. She also ran the Avoid Readmissions through Collaboration effort in California and supported many largescale change efforts including BEACON and the Bay Area Patient Safety Collaborative. In 2016, Pat co-edited ALL IN: Using Healthcare Collaboratives to Save Lives and Improve Care.

Registration

Register by May 30 at: regonline.com/IPSC17summit

Registration Fee: The fee to attend is \$45 per person, payable via check or credit card, and includes lunch and beverages.

Mail checks to: Indiana Hospital Association 500 N. Meridian St., Suite 250 Indianapolis, IN 46204

Suggested Lodging

There are <u>several hotels nearby</u>. For your convenience, we have secured a special group rate at the Renaissance Indianapolis North Hotel. The \$139 group rate is available via <u>online booking</u> or by calling the hotel directly at 317-816-0777.

Cancellation and Refund Policies

Substitutions are available in advance or onsite. Refunds are available, less a \$25 processing fee, through May 30. Cancellations after that date are non-refundable.

Individuals with Disabilities

The Indiana Hospital Association wishes to take those steps that are required to ensure that no individual with a disability is excluded, denied services, segregated or otherwise treated differently from other individuals because of the absence of auxiliary aids and services. For any special requests, please contact Laura Gilbert at lgilbert@IHAconnect.org before the meeting.



Agenda

9 – 9:30 a.m. **Registration and Networking**

9:30 – 10 a.m. Welcome and Opening Remarks

Brian Tabor, Executive Vice President, Indiana Hospital Association Nancy Kennedy, M.D., Chief Medical Director, Dearborn County Hospital Karin Kennedy, Administrative Director, Indiana Patient Safety Center

10 – 11 a.m. Parkinson's & Perseverance: The Amazing Race

Tim Hague, Sr., RN, Parkinson's Patient and Advocate, Winner of The

Amazing Race Canada

Tim speaks to the power of strength, courage and perseverance, leaving audiences motivated to meet life's challenges with his mantra, "Live

Your Best."

11 – 11:15 a.m. **Break**

11:15 a.m. – 12:15 p.m. Psychological Safety: A Hallmark of Effective Teams

Ann Scott Blouin, RN, Ph.D., FACHE, The Joint Commission

The session will begin with a definition of psychological safety, as well as the enablers and barriers which can prevent staff and patients from "feeling psychologically safe" and impeding a culture of safety.

Considerations of strategies to improve psychological safety, including

assessment and intervention tactics, will be highlighted.

12:15 – 1:30 p.m. Lunch and Award Recognitions

1:30 – 3:45 p.m. The Way Up: How Three Cross-Cutting Strategies Can Reduce

Harm Across the Board

Barbara DeBaun, RN, MSN, CIC, Improvement Advisor, Cynosure Health

Pat Teske, RN, MHA, Implementation Officer, Cynosure Health

This workshop will include a review of the "Up Campaign" as a tool to

change culture and take a systems approach to improving care.

3:45 p.m. Closing Remarks

Karin Kennedy, Administrative Director, Indiana Patient Safety Center



Educational Objectives

At the end of the Summit, attendees will be able to:

- 1. Illustrate ways to promote healthy, balanced lifestyles among groups that are severely impacted by a chronic health condition
- 2. State how psychological safety is a prerequisite for high reliability
- 3. Review three interventions to change care delivery: sedation management, hand hygiene and progressive mobility
- 4. Discover tools and strategies for engaging multiple stakeholders in culture change from frontline staff to senior leadership

Continuing Education

Accreditation Statement



In support of improving patient care, this activity has been planned and implemented by AXIS Medical Education and Indiana Hospital Association. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Credit Designation for Physicians

AXIS Medical Education designates this live activity for a maximum of **TBD** AMA PRA Category 1 Credit(s) $^{\text{TM}}$. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Credit Designation for Pharmacists

This knowledge-based activity is approved for **TBD** contact hours of continuing pharmacy education credit (UAN 0592-9999-17-034-L04-P).

Credit Designation for Nursing

AXIS Medical Education designates this continuing nursing education activity for TBD contact hours.

Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.

Quality Professionals

This program is pending approval by the National Association for Healthcare Quality (NAHQ) to provide CPHQ CE credit.

AXIS Contact Information

For information about the accreditation of this program please contact AXIS at 954-281-7524 or info@axismeded.org.



Disclosure of Conflicts of Interest

AXIS Medical Education requires instructors, planners, managers and other individuals and their spouse/life partner who are in a position to control the content of this activity to disclose any real or apparent conflict of interest they may have as related to the content of this activity. All identified conflicts of interest are thoroughly vetted by AXIS for fair balance, scientific objectivity of studies mentioned in the materials or used as the basis for content and appropriateness of patient care recommendations.

The faculty reported the following financial relationship or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity:

Name of Faculty or Presenter

Reported Financial Relationship

Brian C. Tabor Spouse is employed by Eli Lilly & Co. Karin Kennedy, BA, MS Nothing to Disclose

Nancy Kennedy, M.D.

Tim Hague, Sr., RN

Ann Scott Blouin, RN, Ph.D., FACHE

Barbara DeBaun, RN, MSN, CIC

Nothing to Disclose
Nothing to Disclose
Nothing to Disclose
Nothing to Disclose

The planners and managers reported the following financial relationship or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity:

Name of Planner/Manager

Pat Teske, RN, MHA

Reported Financial Relationship

Nothing to Disclose

Karin Kennedy, BA, MS
Nothing to Disclose
Nancy Kennedy, M.D.
Nothing to Disclose
Nothing to Disclose
Nothing to Disclose
Ronald Viggiani, M.D.
Nothing to Disclose

Disclaimer

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information and comparison with recommendations of other authorities.

Requirements for Credit

- Attend/participate in the educational activity and review all course materials
- Complete the CE Attestation form online by June 27, 2017 at 5 p.m. ET. Instructions will be provided. If you do not complete the online process by this date, you will not be able to retrieve a statement of participation.
- Upon successful completion of the online form, your statement of completion will be presented to you to print. Pharmacists your record will automatically be uploaded to CPE Monitor.