

Indiana Patient Safety Summit



JUNE 24 | VIRTUAL EVENT
JUNE 29 | FOLLOW-UP WEBINAR

The Indiana Patient Safety Center (IPSC) was founded by the Indiana Hospital Association with the ambitious goal of making Indiana the safest place in the world to receive care. The IPSC Team hopes you will join your Indiana peers for a day of celebration and collaboration focused on creating “One Indiana,” a cultivation of partnerships created by linking lives.

Audience: CEOs, CMOs, CNOs, patient safety officers, risk managers, quality leaders, nursing caregivers and managers, case managers, care transition managers, infection preventionists, pharmacists, and others responsible for patient safety and leading change for improvement.

Featured Speakers



BENJAMIN ANDERSON

Benjamin Anderson is Vice President for Rural Health and Hospitals at the Colorado Hospital Association, where he provides leadership and direction in the development and execution of the Association's rural strategies, advocates on behalf of rural hospitals and health systems and works to develop strategic partnerships with organizations that affect the health of rural Americans.

Prior to joining CHA, Benjamin served as CEO of Kearny County Hospital, a comprehensive rural health care delivery complex in Lakin, Kan. that serves patients of 30 nationalities within a 180-mile radius. Anderson is a recognized leader in transforming rural health care through a mission-driven approach to recruiting physicians to underserved areas, tying together domestic and international service. Kearny County Hospital is now at the forefront of innovations in health care delivery to improve care to underserved U.S. populations and his work was recently recognized on *CBS Sunday Morning*, *POLITICO*, and *Sports Illustrated*.

Anderson was named to *Becker's Hospital Review's* Rising Star list of health care leaders under 40 and one of *Modern Healthcare's* 2014 Up and Comers. He earned a Bachelor of Arts in English, a Master of Business Administration from Drury University in Springfield, Mo., and a Master of Health Care Delivery Science degree from the Tuck School of Business at Dartmouth College in Hanover, N.H.



GLORIA GOINS

Gloria Goins is the former Chief Diversity and Inclusion Officer for Bon Secours Mercy Health System, the nation's 5th largest Catholic healthcare system. Under Gloria's leadership, *DiversityInc* recognized Bon Secours as one of the 10 best healthcare systems, for three consecutive years. *Becker's Hospital Review* recognized Gloria herself as one of the 15 chief diversity officers in healthcare to know.

In addition to leading the diversity and inclusion organization at Bon Secours, Gloria also led the organization's employee engagement strategy. Under her leadership, Bon Secours achieved the highest employee engagement score in the organization's history (the 99th percentile) and was recognized by the Gallup Organization as one of the Top Workplaces in the world.

Gloria is responsible for creating two world-class diversity and inclusion organizations from their inception. Gloria served as the first vice president of diversity for Cingular Wireless, which at the time was the nation's largest wireless communications company with more than 70,000 employees. Gloria's team at Cingular received numerous national awards and recognition for outstanding initiatives. Gloria also served as the first Chief Diversity Officer at The Home Depot where she was a senior member of operations team with accountability for all aspects of employee, customer, multicultural marketing, and community strategies for emerging markets.

Gloria is a former faculty member at Georgetown University, where she served as the founder and chair of the Georgetown Chief Diversity Officers' Roundtable. She is currently a faculty member at Jefferson Health where she teaches a course on diversity and inclusion and healthcare leadership.

Gloria earned a Master of Business Administration from Mercer University, a Juris Doctorate from the University of Pennsylvania School of Law, and a Bachelor of Arts degree in psychology from Stanford University.

Registration

Registration Fee: IHA is pleased to offer this complimentary program to our members and community partners.

[Register for the June 24 event >>](#)

June 24 Agenda

10 – 10:15 a.m.

Welcome and Opening Remarks by IHA Staff

Brian Tabor, President

Karin Kennedy, Vice President Quality & Patient Safety

Katherine Bosma, Maternal and Infant Quality Improvement Advisor

10:15 - 11 a.m.

Left Out or Roped In? America's Journey Toward Health Equity

Benjamin Anderson

As health equity has risen to the center of the national conversation over the past few decades, it has largely – whether intentionally or unintentionally – excluded rural America. Meanwhile, health care access in rural communities has significantly declined, leading to some of the worst health outcomes in the United States. Through a series of true and inspiring stories, Benjamin Anderson humanizes the glaring disparities that exist between rural and urban communities and describes the structural issues that perpetuate them. He offers hopeful and practical tools that empower leaders to be their own best advocates through the hard work and ingenuity that define the backbone of America.

Learning Objectives:

1. Learn the definitions of health equity in the context of rural and frontier health care delivery.
2. Learn about the structural contributors to geographic health disparities between rural and urban communities.
3. Gain tools for measuring health disparities in their own organizations and communities.
4. Gain tools to transform the systems that currently perpetuate those disparities, leading to health equity.

11 – 11:45 a.m.

When Good Isn't Good Enough: How Unconscious Bias Harms Patients...Despite Our Good Intentions

Gloria Goins

The outcomes of unconscious bias can be seen across all industries, however there is an urgent need to mitigate the effects of unconscious bias in health care within rural and urban communities alike. The evidence-based effects of unconscious bias on safety, quality and mortality show that we are unintentionally putting all Indiana's patients at risk, especially as the country continues to grapple with COVID-19.

Learning Objectives:

1. Understand what is meant by unconscious (implicit) bias
2. Examine how unconscious bias impacts the delivery of care and patient experience across Indiana.
3. Explore how unconscious bias impacts the spread, treatment, and health outcomes in the age of COVID-19
4. Learn practical actions that can be taken to reduce the effects of unconscious bias in health care operations

11:45 a.m. – 12:15 p.m.

Lunch Break – Featuring Health Care Heroes Video

12:15 – 12:30 p.m.

Thank You to Hospital Heroes

Dr. Jerome Adams (Tentative)

12:30 – 1 p.m.

Partners in Progress: Building Non-Traditional Coalitions

Benjamin Anderson

Gloria Goins

In this session, Benjamin and Gloria will guide a conversation on how to invite both rural and urban Hoosiers into some of the most meaningful and impactful work of our generation. The discussion will honor the voices of all communities in Indiana and invite questions and input from the audience.

1 p.m.

Closing Remarks

Annette Handy, Clinical Director, Indiana Patient Safety Center

June 29: Keep the Conversation Going...

Webinar: How Data Can Transform Your Community's Health

June 29 from 2 – 2:45 p.m. ET

Matt Browning, MBA, MHA, CPHQ, Senior Vice President, Member Solutions & Engagement, and Madeline Wilson, MSN, RN, CLSSBB, Patient Safety & Quality Advisor, Indiana Hospital Association

Understanding the importance of striving for health equity through acknowledging social determinants of health in the communities you serve is the first step to enabling your patients to achieve a healthier life. To understand, you must first have a snapshot that tells your community's story. Join us as we continue the conversation from Gloria Goins' education on the impact of unconscious bias and Benjamin Anderson's advice on system transformation leading to health equity in part two of the Indiana Patient Safety's Center's 2021 Patient Safety Summit. In this session, you will learn how to use data to improve upon coding and documentation of social determinants of health z-codes to positively impact the patient, hospital, and community.

This June 29 follow-up webinar is offered as a complimentary session for IHA members and partners. However, attendees must sign up for this webinar separately from the June 24 virtual event. [Register here >>](#)